

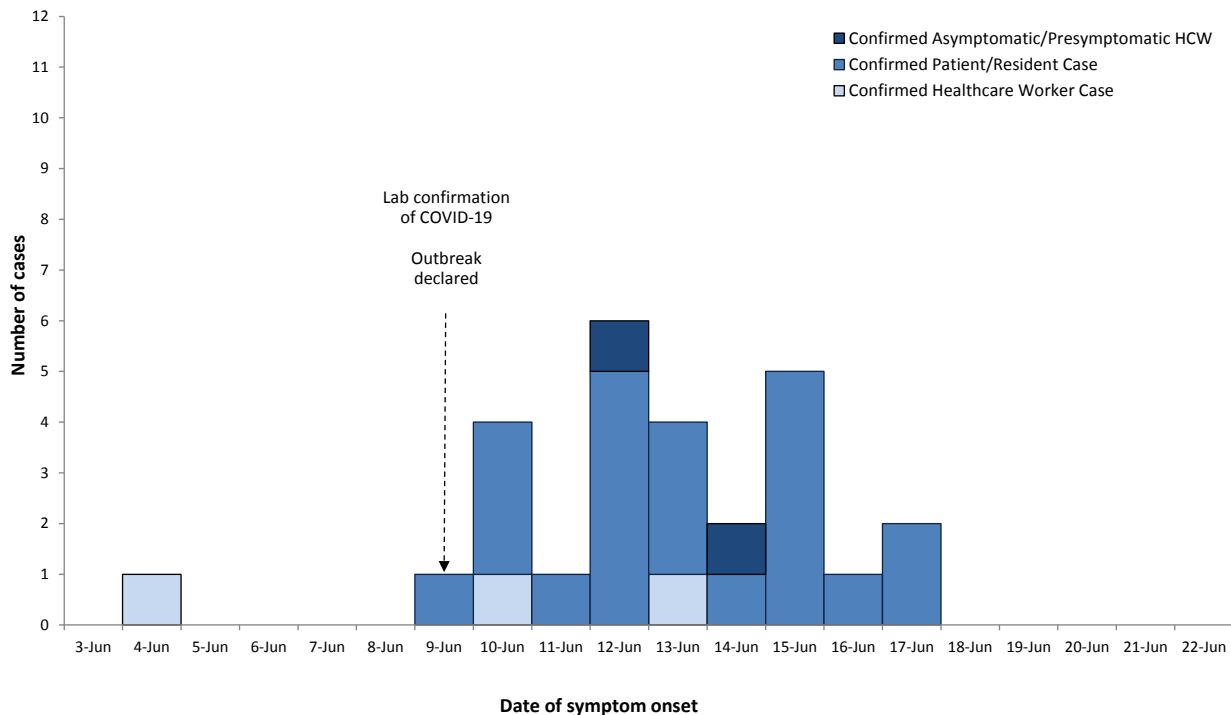
COVID-19 Outbreak – Holy Family Hospital (HFH) Updated June 18, 2020 at 12:00 noon

Caring for our frail, elderly residents at Holy Family Hospital continues to be our priority on Day 10 of the outbreak, in addition to preventing and controlling transmission of COVID-19. Outbreak management is being led by VCH Public Health, with the support of PHC Infection Prevention and Control (IPAC) and HFH staff.

In Long Term Care (LTC), 2 new laboratory-confirmed cases/residents of COVID-19 have been identified, bringing the total number of positive residents to 22 since the beginning of the outbreak. A previously suspected (“probable”) case was ruled out following a negative test. There have been no new cases amongst health care workers since June 14, 2020.

In Rehabilitation units, there continue to be no cases of COVID-19. Good separation (physical, operational) between LTC and Rehabilitation units has been established.

COVID-19 Outbreak at Holy Family Hospital Updated June 18, 2020 at 12:00 noon



All COVID-19 Outbreak Precautions remain in place at Holy Family Hospital (entire facility).

Prevention and Control measures:

- Frequent and excellent hand hygiene by staff and residents.
- Appropriate and widespread usage of Personal Protective Equipment.

- Whenever possible, ongoing efforts to cohort residents/staff with input from Public Health and HFH teams.
- Physicians have optimized medication administration orders and communicated resident statuses with families.
- The interdisciplinary long term care team (I-LTC) was on site to provide consultation in dementia care and behavioral care plans for residents
- Meals are delivered to resident rooms and common dining areas are closed; families can continue to drop off food for residents/patients.
- Additional environmental services staff have been added to ensure a higher level of environmental hygiene.
- Transfers out of HFH are communicated to VCH Public Health and prevention measures are followed.
- The provincial visitor policy has been put in place and is being adhered to.

Rapid identification of cases:

- Frequent monitoring of symptoms, and subsequent specimen collection in residents/patients with compatible symptoms.
- Rapid transport of specimens to the PHC Virology Laboratory for testing, including close coordination of testing with PHC Medical Microbiologists.
- All healthcare workers (HCW) who develop symptoms are tested off site; HCW are encouraged to present to the St. Vincent's Heather Site (Honorina Conway) for assessment and specimen collection as appropriate.

Communication:

- A 1 hour virtual town hall for residents' families is scheduled for June 19, 2020 at 10:00 am.
- There is a phone line (1-844-824-2219 or 604-875-4953) and website to answer general questions.

Supporting our staff:

- If you need urgent emotional support, please contact EFAP 24/7 Telephone: 604-872-4929 or 1-800-505-4929.
- Additionally, please reach out to your Wellness Champions or the LTC Dedicated Person (Nora McKellin) through Wellness and Support line.
- The COVID-19 Support Line can be contacted at 604-806-9925.
- For health & safety questions/concerns, please contact Sandy Coughlin, Director – Occupational Health & Safety at 604-341-6272.
- If you require general support, please email the Wellness & Support Team via covidwellness&support@providencehealth.bc.ca
- Three temporary accommodation locations remain available to LTC staff at HFH.
- Delivery of food and snacks for HCW has been organized.
- Mobile change areas/showers and lockers are set up for LTC care staff.
- A supply of scrubs has been made available for staff.

Our healthcare workers and staff are providing compassionate and quality care for our frail elderly.
Thank you for living the PHC Vision - *Driven by compassion and social justice, we are at the forefront of exceptional care and innovation.*