



HOLY FAMILY STAFF UPDATE

August 28, 2020

TO: All Staff, Medical Staff, Contracted Staff at Holy Family Long Term Care

**FROM: Dr. Patty Daly, Chief Medical Officer for VCH and PHC
Karin Olson, Chief Operating Officer, Vice President, Coastal, VCH
Dr. John Harding, Medical Health Officer, VCH**

The following is the latest official information from Public Health on Holy Family’s outbreak:

Facility name	Type of facility	HA	Declared over	Total number of cases	Total number of deaths	Number of resident cases	Number of resident deaths	Number of staff/other cases	Number of staff deaths
Holy Family Hospital	Long term care facility	VCH	No	88	21	53	21	35	0

Today marks **35 straight days** without a new COVID-19 positive test for a resident at Holy Family Long Term Care.

The past months have been a long, challenging road and you’ve all had to endure and adapt to many changes to overcome this outbreak. Everyone has impressively stepped up and worked as a close-knit team under difficult circumstances for all involved – residents, families and staff. Thank you all for your professionalism, commitment and patience.

We are very close to the outbreak finish line, but we must not let up these last couple days.

Should we continue to be COVID free going into this weekend, we expect Public Health to declare the outbreak over this Sunday. We will inform you as soon as soon as this official declaration is made.

As we reported before, post-outbreak operational plans have been developed to ensure Holy Family residents continue to be well protected and receive the finest care.

The COVID pandemic is continuing and, even after the Holy Family Long Term Care outbreak has been called off, we will need to remain vigilant and extremely careful in ensuring the virus isn’t reintroduced into Holy Family.

Safe Transit Use

After August 31, the City of Vancouver will suspend on-street parking exemptions for Providence Health Care staff.

If staff are planning to take public transit, for your safety and to ease any anxiety you may be feeling, we’ve put together a list of safety tips [here](#). If you have any questions or concerns,

please do connect the Wellness and Support Team (email: covidwellness&support@providencehealth.bc.ca).

Information to Parents & Families: Child Care Update

Effective September 1, 2020, child care centres are no longer required to prioritize their spaces for Essential Service Workers and will revert back to their pre-pandemic enrolment, which invites regular families back to their previous spaces.

If a family decides to not return as of September 1, it is up to the child care provider to decide if they want to:

- Charge a fee to hold their spot.
- Temporarily offer the spot to another family until the original family decides to return.
- Permanently offer the spot to another family.

If you have any questions about your specific child care situation, please contact your child care centre directly and continue to check the [Child Care Response to COVID-19](#) for family and child care provider updates.

Until August 31, 2020, child care centres receiving the Temporary Emergency Funding (TEF) must continue to prioritize care for essential service workers and continue to not charge families who temporarily withdrew from care. For more information about the TEF and the obligations to support essential service workers, please click [here](#).

Updated Acute and LTC Visitation Policies

In yesterday's edition of the PHC COVID-19 Bulletin, the following information [item](#) was provided regarding updates to the visitation policy for acute and long term care.

STAFF SUPPORTS:

Your wellness is important & you are not alone:

- Email: covidwellness&support@providencehealth.bc.ca
- Support Line: 604-806-9925 or ext. 69925
 - Provides call-back option, including evenings and weekends
 - To speak with a colleague who is trained to provide Psychological First Aid (PFA) (this is not a crisis line). The voicemail and email will only be checked Monday-Friday between 0830-1630.
- Supports include:
 - Virtual/remote availability PHC trained PFA employees/Psychologists
 - More Urgent Emotional Support: Contact EFAP 24/7 604-872-4929 or 1-800-505-4929, **until August 31, 2020**; Starting September 1, 2020, **contact new number 1-800-663-1142 (EFAP via Homewood Health, as per above-mentioned EFAP update item)**.
 - PHC Occupational Health & Safety: Contact: Sandy Coughlin, OH&S Director – 604-806-8635; 604-341-6272