

HOLY FAMILY STAFF UPDATE

July 13, 2020

TO: All Staff, Medical Staff, Contracted Staff at Holy Family Long Term Care

**FROM: Dr. Patty Daly, Chief Medical Officer for VCH and PHC
Karin Olson, Chief Operating Officer, Vice President, Coastal, VCH
Althea Hayden, Medical Health Officer, VCH**

Today, Provincial Health Officer Dr. Bonnie Henry provided COVID-19 case updates for the three-day period since Friday, June 10.

Facility name	Type of facility	HA	Declared over	Total number of cases	Total number of deaths	Number of resident cases	Number of resident deaths	Number of staff/other cases	Number of staff deaths
Holy Family Hospital	Long term care facility	VCH	No	75	15	48	15	27	0

As the table shows, 48 residents and 27 staff members have been diagnosed with COVID-19 at Holy Family Hospital. That is one newly-identified COVID-positive resident and three staff members since Friday. Four residents remain in hospital; none of them in the ICU. Sadly, there have been two new deaths reported since Friday, bringing the total number of resident deaths to 15 since the outbreak was declared. Our hearts go out to those who have lost their loved ones to this terrible pandemic.

Seven residents and 14 staff have now fully recovered from the virus.

Here are some key points we want to reinforce today:

Reminder of Staff Testing:

- The Mobile Testing Van will be at Holy Family, parked in north parking lot, on Tuesday, July 14 and Wednesday, July 15, from 10 a.m. to 4 p.m. each day.
- Any staff member who has not been tested since the start of the **week of June 29** is required to get swabbed.
- If you are not working Tuesday or Wednesday during the times the testing van is there, and if you require testing, we encourage you to come to Holy Family, as we have heard there are line ups at other community test sites.

IPAC/Environment:

- The final phase – Phase 4 – of the total environment reorganization, tidying and cleaning is nearly complete, with nursing stations, washrooms, offices and storage areas being the focus (see pictures).

- Work that began over the weekend to reorganize, refresh and tidy up residents' rooms is continuing, with over 30 percent of the rooms completed. This is challenging work and kudos to everyone for working closely with residents to determine which items can be removed to storage. Staff are reminded to not bring any of the removed



items back to residents' rooms, as we want to continue to minimize the risks.

Thank you to the Unit Coordinators for their continued assistance in all these efforts, especially in helping to clean the isolation carts and restock the supply room.



The Rapid Disinfectant (RD) machine, pictured left, which is being used to clean resident rooms, offices, etc., has been placed in the Fireside Room. Staff are reminded to NOT touch the machine. Its oversight is done by Environmental Services.

Staff In-Service Education:

All staff are required to complete their PPE education, whether through one-on-one or in-services sessions. Please see an IPAC representative or the CNS to ensure you sign-off and report that you've completed the training.

Staff Pictures/Name Badges:

New "face recognition name badges" are being developed for all staff to enable easier identification, recognition and communication among residents and staff. Pictures will be

taken at the screening station outside.

A reminder that there are a number of social and psychological supports you can access. Please do not hesitate to reach out for assistance should you require:

STAFF SUPPORTS:

Your wellness is important & you are not alone:

- Email: covidwellness&support@providencehealth.bc.ca

- Support Line: 604-806-9925 or ext. 69925
 - Provides call-back option, including evenings and weekends
 - Speak with a colleague who is trained to provide Psychological First Aid (PFA) (this is not a crisis line). The voicemail and email will only be checked Monday-Friday between 0830-1630.
 - Supports include:
 - Virtual/remote availability PHC trained PFA employees/Psychologists
- More Urgent Emotional Support: Contact EFAP 24/7: 604-872-4929 or 1-800-505-4929
- PHC Occupational Health & Safety: Contact OH&S Director – 604-341-6272