



HOLY FAMILY STAFF UPDATE

July 14, 2020

TO: All Staff, Medical Staff, Contracted Staff at Holy Family Long Term Care

**FROM: Dr. Patty Daly, Chief Medical Officer for VCH and PHC
Karin Olson, Chief Operating Officer, Vice President, Coastal, VCH
Althea Hayden, Medical Health Officer, VCH**

Provincial Medical Officer Dr. Bonnie Henry’s daily public statement and release of information today included the following update on Holy Family’s outbreak:

Facility name	Type of facility	HA	Declared over	Total number of cases	Total number of deaths	Number of resident cases	Number of resident deaths	Number of staff/other cases	Number of staff deaths
Holy Family Hospital	Long term care facility	VCH	No	78	15	49	15	29	0

As the table shows, 49 residents and 29 staff members have been diagnosed with COVID-19 at Holy Family Hospital. That’s one newly-identified COVID-positive resident and two staff members since yesterday. Four residents remain in hospital; none of them in the ICU. There haven’t been any deaths reported since yesterday’s update.

Seven residents and 18 staff have now fully recovered from the virus.

Here are some key points we want to reinforce today:

Reminder of Staff Testing:

- The Mobile Testing Van, which onsite today, will be also be onsite tomorrow, parked in north parking lot from 10 a.m. to 4 p.m.
- Any staff who haven’t been tested since the start of the **week of June 29**, are required to get swabbed.
- If you’re not working Wednesday during the times the testing van is there, and if you require testing, we encourage you to come to Holy Family, as we’ve heard there are line ups at other community test sites.

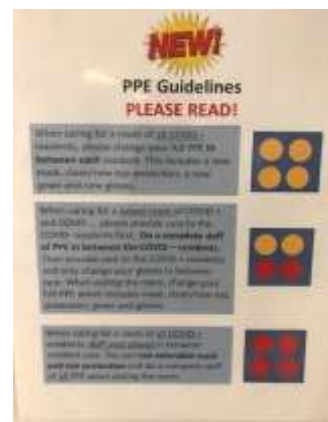
IPAC/Environment/PPE Usage:

- Work that began over the weekend to reorganize, refresh and tidy up residents’ rooms is continuing, with over 40% of the rooms completed. We are hopeful of completing all the resident rooms in the coming week. Tidied up rooms will enable environmental services/housekeeping to access more areas to clean.

- A reminder to all staff that personal items being brought to work – including food or hand bags, backpacks, etc. – need to remain off the units/neighbourhoods. Day lockers are provided so please utilize these. If you have any special requirements regarding this, please connect with **Patty Yoon (604-839-0655)** onsite.
- In order to improve upon the flow and usage of lockers and staff storage, we will be bringing in more tents and lockers. Watch for updates here in the coming days.
- Please remember, before you enter the building, check the update information board upon.
- We're listening to staff and working hard to meet their needs. A recent request had been to provide staff with a safe surface to work on. We have developed such a work station (pictured right) and staff will start to see a number of such set ups in the environment.



- Continued focus and consistency in PPE usage and infection control practices are required. We need staff to stay vigilant, safe and alert.
- Before entering the staff meal/break room, ensure proper PPE doffing and donning, and hand hygiene procedures are followed.
- We are ensuring helpful information (“I Am Clean”) and posters are readily available to reinforce good practices. Staff can also access helpful online information at:
 - Providence Health Care’s COVID site for staff [here](#); and
 - Vancouver Coastal Health’s site [here](#)



Great things are happening because of your hard work and dedication to eliminating COVID-19 at Holy Family.

A reminder that there are a number of social and psychological supports you can access. Please do not hesitate to reach out for assistance should you require:

STAFF SUPPORTS:

Your wellness is important & you are not alone:

- Email: covidwellness&support@providencehealth.bc.ca
- Support Line: 604-806-9925 or ext. 69925
 - Provides call-back option, including evenings and weekends
 - To speak with a colleague who is trained to provide Psychological First Aid (PFA) (this is not a crisis line). The voicemail and email will only be checked Monday-Friday between 0830-1630.
 - Supports include:
 - Virtual/remote availability PHC trained PFA employees/Psychologists
- More Urgent Emotional Support: Contact EFAP 24/7: 604-872-4929 or 1-800-505-4929
- PHC Occupational Health & Safety: Contact OH&S Director – 604-341-6272