



HOLY FAMILY STAFF UPDATE

July 17, 2020

TO: All Staff, Medical Staff, Contracted Staff at Holy Family Long Term Care

**FROM: Dr. Patty Daly, Chief Medical Officer for VCH and PHC
Karin Olson, Chief Operating Officer, Vice President, Coastal, VCH
Althea Hayden, Medical Health Officer, VCH**

Provincial Medical Officer Dr. Bonnie Henry’s daily public statement and release of information today included the following update on Holy Family’s outbreak:

Facility name	Type of facility	HA	Declared over	Total number of cases	Total number of deaths	Number of resident cases	Number of resident deaths	Number of staff/other cases	Number of staff deaths
Holy Family Hospital	Long term care facility	VCH	No	82	15	50	15	32	0

As the table shows, 50 residents and 32 staff members have been diagnosed with COVID-19 at Holy Family Hospital. Unfortunately, that’s one newly-identified COVID-positive resident since yesterday. No new staff positives. Three residents remain in hospital, two of whom are COVID positive and one COVID negative; none of them are in the ICU. There haven’t been any new deaths reported.

A really positive end to this week is that we can report that nine more residents have been declared “recovered,” bringing the total to 16! The number for staff recoveries is still 21.

It is nice to see this positive trend and we encourage all staff to continue vigilance in their heroic efforts at keeping our residents safe.

Holy Family Staff Staying in Hotels/Temporary Accommodations:

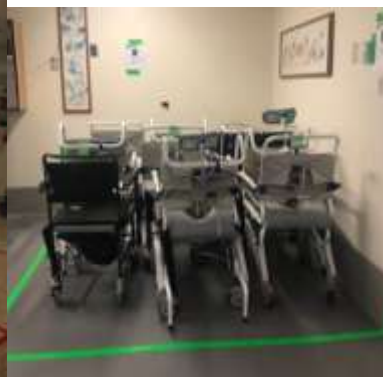
- As reported yesterday, Holy Family long term care staff staying at Vancouver hotels were directed to return home by Vancouver Coastal Health (VCH) Public Health.
- This decision was taken for public health reasons and as part of VCH’s ongoing management of the COVID-19 outbreak at Holy Family.
- The order was made to minimize contact of Holy Family staff outside of work and reduce the possibility of transmission outside the workplace.
- **We recognize that a number of staff may have specific challenges. Please know that Providence Health Care will work one-on-one with those Holy Family staff who may have such exceptional home circumstances. We will endeavour to find other suitable**

temporary options. For such issues, please contact Jody-Sydor Jones, Corporate Director, Mission Engagement & Reconciliation, Email: JSydorJones@providencehealth.bc.ca Mobile: 604-418-7411.

Holy Family Transforming to Fight Outbreak

For the Friday update, we want to reinforce some key messages below and show, via pictures, the amazing work all of you have done to help transform Holy Family long term care into outbreak-fighting form.

- Green is clean! You will see “Green is Clean!” stickers and marked-off areas that means it is clean.
- A reminder that any personal food will require approval from Patty Yoon. As per new protocols, any food left in fridges or nursing stations will be thrown away. Please do not place food or beverages in any common area outside the main staff dining area.
- New tents for entering at beginning of your shift and at the end of your shift have been provided. Please do not mix clean (before work) and dirty (after work). New exit out of building will begin next week.
- We have provided onsite storage locker for resident belongings.
- Please keep the nursing stations and hallways clean.
- A reminder that all staff need to be swabbed. At the screening station, please pick up the letter that you need to get swabbed at testing sites.
- Please ensure you have received PPE education and have been signed off by Infection Control.



STAFF SUPPORTS:

Your wellness is important & you are not alone:

- Email: covidwellness&support@providencehealth.bc.ca
- Support Line: 604-806-9925 or ext. 69925
- Provides call-back option, including evenings and weekends
- To speak with a colleague who is trained to provide Psychological First Aid (PFA) (this is not a crisis line).

The voicemail and email will only be checked Monday-Friday between 0830-1630.

- Supports include:
 - Virtual/remote availability PHC trained PFA employees/Psychologists
 - More Urgent Emotional Support: Contact EFAP 24/7: 604-872-4929 or 1-800-505-4929
 - PHC Occupational Health & Safety: Contact OH&S Director – 604-341-6272

