

## HOLY FAMILY STAFF UPDATE

July 20, 2020

**TO: All Staff, Medical Staff, Contracted Staff at Holy Family Long Term Care**

**FROM: Dr. Patty Daly, Chief Medical Officer for VCH and PHC  
Karin Olson, Chief Operating Officer, Vice President, Coastal, VCH  
Dr. John Harding, Medical Health Officer, VCH**

Provincial Health Officer Dr. Bonnie Henry’s daily public statement and release of information today included the following update on Holy Family’s outbreak:

Facility name	Type of facility	HA	Declared over	Total number of cases	Total number of deaths	Number of resident cases	Number of resident deaths	Number of staff/other cases	Number of staff deaths
Holy Family Hospital	Long term care facility	VCH	No	82	15	50	15	32	0

As the table shows, 50 residents and 32 staff members have been diagnosed with COVID-19 at Holy Family Hospital. Those are the same number as reported on Friday, July 17 (there was no official release of numbers over the weekend). Three residents remain in hospital, two of whom are COVID positive and one COVID negative; none of them are in the ICU. There haven’t been any new deaths reported.

**A total of 16 residents have been declared “cleared” of their COVID-19 infections, meaning that they are no longer infectious even if they continue to have minor resolving symptoms. The number of staff cleared is 23 – two more than reported on Friday.**

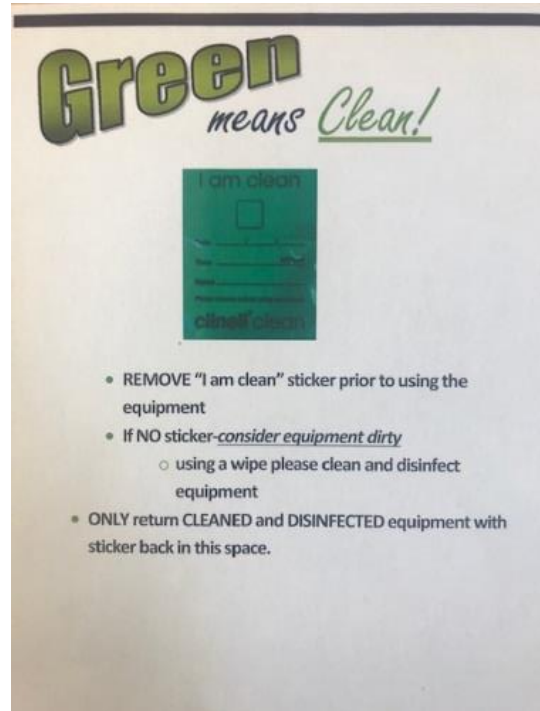
The outbreak management team is extremely impressed by the number of actions and changes that have taken place with the cooperation of all staff over the past several weeks.

Our collective success depends upon continuing to reinforce the practices and protocols in place.

**TODAY’S MAIN MESSAGE: Come to work in your street clothes; leave in your street clothes.**

- Please don’t temporarily park your car, get screened, get changed into your uniform and then go into your car to park it again for the day. You cannot be in a clean uniform and then leave the site to park your car.
- The process is as follows:
  - Park your car; then proceed to get screened; get your uniform; get changed and then please go into work.

- Model good [behavior](#) by not wearing a uniform to work and leaving work in a uniform. ALL staff must wear the uniform supplied to them unless otherwise discussed with Patty Yoon.
- Please do not bring a personal bag into the building. We have more lockers that have been made available and locks are coming tomorrow. Additionally, there is always someone onsite to watch the locker tent.
- Please note that anything that has not been approved will be removed from inside the building.
- DO not hide food or personal belongings on the units.
- A reminder to please note the “Green Is Clean” stickers on WOWs and other equipment. Please remember to discard the stickers after the item/equipment has been used.
- Reinforcing these messages may seem repetitive, but we all need to be on the same page about the seriousness of this outbreak.



### **STAFF SUPPORTS:**

Your wellness is important & you are not alone:

- Email: covidwellness&support@providencehealth.bc.ca
- Support Line: 604-806-9925 or ext. 69925
  - Provides call-back option, including evenings and weekends
  - To speak with a colleague who is trained to provide Psychological First Aid (PFA) (this is not a crisis line). The voicemail and email will only be checked Monday-Friday between 0830-1630.
  - Supports include:
    - Virtual/remote availability PHC trained PFA employees/Psychologists
    - More Urgent Emotional Support: Contact EFAP 24/7: 604-872-4929 or 1-800-505-4929
    - PHC Occupational Health & Safety: Contact OH&S Director – 604-341-6272

