

HOLY FAMILY STAFF UPDATE

July 23, 2020

TO: All Staff, Medical Staff, Contracted Staff at Holy Family Long Term Care

**FROM: Dr. Patty Daly, Chief Medical Officer for VCH and PHC
Karin Olson, Chief Operating Officer, Vice President, Coastal, VCH
Dr. John Harding, Medical Health Officer, VCH**

Provincial Health Officer Dr. Bonnie Henry’s daily public statement and release of information today included the following update on Holy Family’s outbreak:

Facility name	Type of facility	HA	Declared over	Total number of cases	Total number of deaths	Number of resident cases	Number of resident deaths	Number of staff/other cases	Number of staff deaths
Holy Family Hospital	Long term care facility	VCH	No	85	16	52	16	33	0

As the table shows, 52 residents and 33 staff members have been diagnosed with COVID-19 at Holy Family Hospital. There were no new COVID-positive cases recorded for residents; however, one more staff member has tested positive.

Of most concern, we have had another resident pass away, bringing the total to 16. Each resident’s death is a heartbreaking tragedy and our hearts go out to all the families and loved ones.

Three residents remain in hospital, two of whom are COVID positive and one COVID negative; none of them are in the ICU. Two staff members have been admitted into hospital (not in ICU).

To date, a total of 17 residents and 26 staff have been declared “cleared” of their COVID-19 infections.

After Test, When to Return to Work:

- Some staff have asked if they can come back to work after they’ve been tested, as long as the result is negative but staff still may have some symptoms. The answer is: NO. Staff should stay home until they’re feeling better; and in the case of gastrointestinal symptoms (i.e. stomach bugs). you should only come to work 48-hours AFTER all the symptoms have gone away.
- Staff are reminded that to ensure the safety of our patients, clients, residents and each other, please do not come to work if you are experiencing symptoms of COVID-19. If you have any [symptoms](#) (onset cough, fever, shortness of breath or other cold-like symptoms), please get tested immediately and self-isolate at home until you get your test results.

Process for Staff Returning to Work:

- New Staff and staff who have been away from work for 14 days or more, are reminded to complete the “LTC COVID-19 ENHANCED STAFF SCREENING QUESTIONNAIRE” Form. You must print out and complete this [form](#), sign it and send it/drop off to your Site Leader/Manager/Professional Practice Leader **72 hours** prior to start of your shift.
- For now, please send the completed form to Patty Yoon pyoon@providencehealth.bc.ca who will then send it to Public Health.
- Not sure who should fill out the form or when to fill it out? Click [here](#) for helpful information.

Gratitude and Reinforcing Key Behaviours:

- Thank you to Brock Nicholson, Coordinator, Volunteer Resources, to all the Rehab Assistants and to the greeters for keeping the staff well fed and having such nutritious food variety and selections.
- Thank you to EVS–Crothall for keeping Holy Family LTC clean and safe for all.
- Thank you to the UCs, Care Aides and Rehab Assistants for keeping the PPEs stocked and the isolation carts cleaned.
- And great team work from all the nurses and care staff to continue to ensure care, compassion and safety to our residents and our Holy Family community.
- Please ONLY wear street clothes to and from work. Do not wear any part of your uniform prior to entering the unit including headbands, hair covers, etc.
- Please take the uniform you touch. Do not rifle through all the uniforms looking for specifics.
- Please be respectful of the environment and clean up after yourself.
- Remember that “Green Mean Clean” stickers must be discarded after use of the equipment to know what needs to be cleaned.
- Please do not bring your own food to work and do not stock any of your food in the fridges. A reminder, if you have special dietary or nutritional needs, please contact **Patty Yoon** (Tel: 604-839-0655; Email: pyoon@providencehealth.bc.ca) so your needs can be met via other options.

STAFF SUPPORTS:

Your wellness is important & you are not alone:

- Email: covidwellness&support@providencehealth.bc.ca

- Support Line: 604-806-9925 or ext. 69925
 - Provides call-back option, including evenings and weekends
 - To speak with a colleague who is trained to provide Psychological First Aid (PFA) (this is not a crisis line). The voicemail and email will only be checked Monday-Friday between 0830-1630.
 - Supports include:
 - Virtual/remote availability PHC trained PFA employees/Psychologists
 - More Urgent Emotional Support: Contact EFAP 24/7: 604-872-4929 or 1-800-505-4929
 - PHC Occupational Health & Safety: Contact Sandy Coughlin, OH&S Director – 604-341-6272