


May 7, 2020

HOW TO ACCESS TEMPORARY HEALTHCARE PARKING EXEMPTIONS DURING COVID-19

REGISTER A PAYBYPHONE ACCOUNT

If you do not have Paybyphone account, you will need to register:

Smartphones (Apple or Android) – Best Method	All other phones
<p>Download the app from the App Store or the Google Play store and follow the registration prompts</p> <p>Paybyphone Logo: </p>	<p>Call 604-909-7275 and follow the voice prompts to register. If you have issues registering, call 3-1-1 for assistance.</p>

AFTER YOU PARK

Step 1: Ensure you are in an **Approved Exemption Area** for your organization

Step 2: Enter your organization's **Location Number** provided by your employer into the Paybyphone System and follow all of the prompts to complete your parking session for the time that your vehicle will be parked (**note that the cost will be \$0**)

Step 3: Place your organization's **Dash Identifier** on your dash where it will be visible to Parking Enforcement Officers

The **Approved Exemption Sheet** provided by your employer will include a description of the **Approved Exemption Areas** where you may park, the **Location Number**, and the **Dash Identifier** for your organization or group.

BE AWARE

- ⚠ You **MUST** be parked in an **Approved Exemption Area** and have both your **Location Number** registered with an active session and have **Dash Identifier** to avoid a ticket
- ⚠ The **Approved Exemption Area**, **Location Number**, and **Dash Identifier** may change – keep in touch with your employer for the most up to date info
- ⚠ Look out for any posted signage for restrictions every time that you park – parking regulations change all of the time on the street
- ⚠ Do not use the Location number on the parking meter – this will charge you, have a time limit, and will not provide you with an exemption
- ⚠ Unsafe parking practices are **NEVER** exempt: e.g. fire hydrants, crosswalks, disable parking, corner clearance, etc.