

COVID-19 Outbreak - Holy Family Hospital (Residential Care and Rehabilitation Program) June 15, 2020 Update @ 17:25

We are one week into the COVID-19 outbreak at Holy Family Hospital (HFH) and are staying focused on caring for our vulnerable residents and patients, communicating with their families, and supporting our staff.

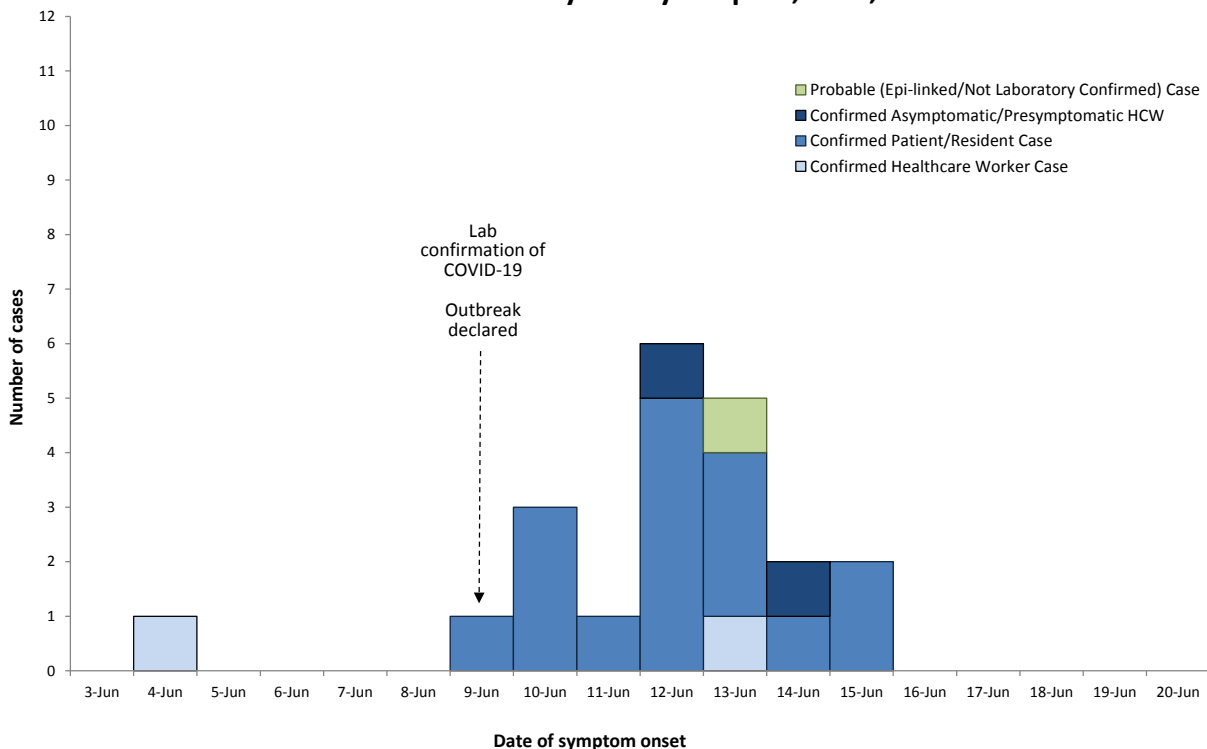
There are no patients in the **Rehabilitation Program** with confirmed COVID-19. We have collected one test today and results are negative. We are working towards lifting outbreak restrictions in the rehabilitation program the week of June 22, 2020. This depends on maintaining our infection prevention and control efforts to ensure no patients develop infections.

Since yesterday's report for **Residential Care**, we have collected 18 samples from residents. We have identified 3 additional residents with confirmed infections. We have 13 test results pending. We have also identified one *asymptomatic healthcare worker (HCW)* who is now being followed by public health in the community. Today, a resident who does not have COVID-19 passed away. The death is NOT related to COVID-19. There have been no transfers from residential care. Two of our residents with confirmed COVID-19 are deteriorating and family visits are being arranged. The majority of residents are presenting with mild symptoms:

Symptoms	N
Cough	8
Temp >38.0	1
Temp 37.0-37.9	6
Sore throat	3
Rhinorrhea	1
Fatigue/weakness	1
Diarrhea	2

The epidemic curve (updated June 15 at 17:25) is shown below:

COVID-19 Outbreak at Holy Family Hospital, June, 2020



All COVID-19 Outbreak Precautions will remain in place at Holy Family Hospital. Outbreak control and resident/patient care measures include:

Communication:

- A virtual town hall for residents' families is being planned for June 19, 2020
- There is a phone line (1-844-824-2219 or 604-875-4953) and website to answer general questions.

Rapid identification of infection:

- Closely monitoring and repeating tests in residents/patients with compatible symptoms.
- All healthcare workers who develop symptoms are tested off site and are staying home. We will continue to provide onsite testing for asymptomatic HCW who have concerns.
- Health care worker screening continues

Prevention and Control measures:

- Emphasizing hand hygiene and PPE use with support from the Rapid Response Team.
- Implementing additional cohorting of residents/staff with input from Public Health and HFH teams.
- Physicians are optimizing medication administration orders and communicating resident statuses with families.
- The interdisciplinary long term care team (I-LTC) is supporting dementia care and behavioral care plans for residents struggling with the challenges of outbreak control measures.
- Meals are delivered to resident rooms and common dining areas are closed. Family can continue to drop of food for residents/patients.
- Adding additional environmental services staff to support cleaning/disinfection.
- Transfers out of HFH are communicated to Public Health and prevention measures are followed.
- We are strictly adhering to the provincial visitor policy.

Supporting our staff:

- Three temporary accommodation locations remain available to staff at HFH
- Food delivery and healthy snacks for HCW continues
- Mobile change areas/showers are set up in residential care
- Scrubs for staff will be available.

The HFH outbreak has been reported in the media. Media may show up to HFH to take photos/videos or try to interview someone. If you are called or approached by a reporter while at work, please refer them to Elaine Yong, Senior Communication Specialist, Media Relations, PHC at 604-837-6003. If it is after-hours/weekends, please call 604-312-3547. Media relations will talk to them and come to the site as needed. Media are not allowed to be on Providence property (including the parking lot), though they are legally able to shoot footage or take photos while on public property. If media are on the property unauthorized, please also let security know. Holy Family security presence has been increased to ensure staff, patient and resident confidentiality is protected at all times.

We commend all the health care workers and staff in staying focused on caring for our vulnerable residents and patients at Holy Family Hospital during these stressful and challenging times. We will get through this together.

