

# Health Literacy for Front-Line Clinicians

A patient's health literacy is their ability to read, understand, and use health care information to make informed decisions and modify behaviours that affect their personal healthcare needs. Promoting health literacy creates a more collaborative care environment, one that empowers patients to have greater agency in, and control over, their own care decisions.

CCMI's Health Literacy offerings emphasize the importance of being able to support patients and communicate clearly so that patients and family members can truly participate in care. Participants will gain an understanding of health literacy concepts and learn practical skills for engaging with patients to ensure clear and effective communication.

This webinar provides training in fundamental concepts from the health literacy universal precautions and teaches core skills including how to use resources, plain language, teach-back, and Ask-Tell-Ask.



DATE: March 24, 2021



Time: 0900-1230



Appropriate for front-line clinicians

Register through LearningHub, course #24999 or contact **Hannah Tighe**, [htighe@providencehealth.bc.ca](mailto:htighe@providencehealth.bc.ca) for more information.