

COVID-19 Recovery: Public Health and Infection Control Key Principles For Acute Care and Ambulatory Clinic Settings

Providence Health Care is committed to providing a safe and healthy workplace. As the Province gradually reopens its businesses, PHC is working towards increasing its service delivery back to pre-Pandemic levels. This must be done in a manner that is safe for our patients/residents/clients and our staff/physicians/volunteers/students and contractors.

Please note that every patient needing care, regardless of COVID-19 status, is welcomed at PHC. There will be no changes to the current IPAC/PPE directions that are in place in dealing with COVID positive or suspected COVID positive patients.

PHC has developed detailed plans for the reopening of ambulatory clinics and services within an acute care setting, which includes information for patients/clients, family/visitors/support/personnel/staff/medical staff as well as detailed instructions around equipment/supplies and environment. There are scripts for when appointments are being booked, when someone arrives at the door of a facility and when they arrive at their destination.

The document also includes links to any scripts, guidelines or assessments referred to within it.

The full documents can be found on the PHC COVID19 site as follows:

Acute: [http://covid19.providencehealthcare.org/sites/covid19.providencehealthcare.org/files/COVID%2019%20Recovery%20Infection%20Control%20Key%20Principles%20and%20Considerations%20 %20Acute%20Care with%20scripts.docx](http://covid19.providencehealthcare.org/sites/covid19.providencehealthcare.org/files/COVID%2019%20Recovery%20Infection%20Control%20Key%20Principles%20and%20Considerations%20%20Acute%20Care%20with%20scripts.docx)

Ambulatory: <http://covid19.providencehealthcare.org/sites/covid19.providencehealthcare.org/files/COVID%2019%20Recovery%20Infection%20Control%20Key%20Principles%20and%20Considerations%20 Condensed %20Amb%20Care%20with%20scripts%20-%20for%20merge.docx>

If you have any questions, please either contact your Leader, or contact OH&S via their email ohs@providencehealth.bc.ca.