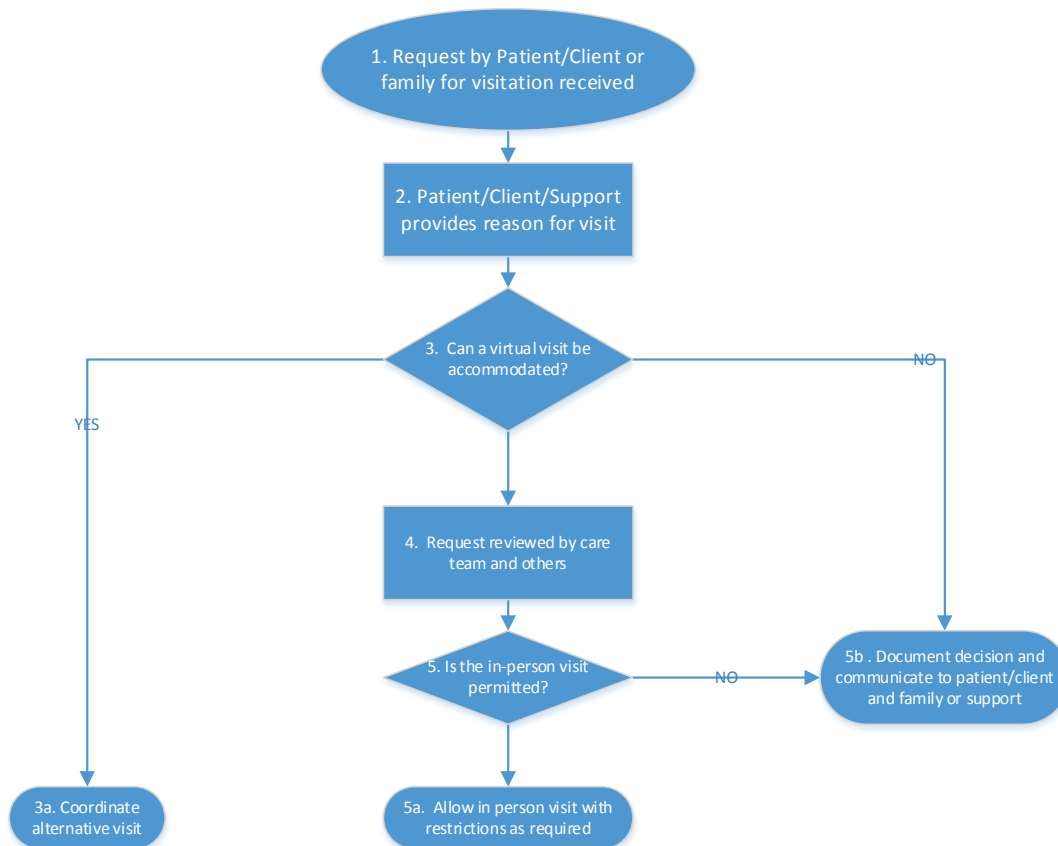


Patient Requests for Visitation during COVID-19 in Acute Care



1. Family may be a direct family member or it maybe a supportive individual and should be defined by the patient/family.
2. A discussion with the patient/client and/or family and the care team to provide their perspective as to why a visit is required and explains the rationale and alternative options e.g. virtual visit.
3. Explore alternative to an in person visit such as a virtual visit.  
3a If alternative to in person visit is possible coordinate alternative visit.
4. Decision is made by the Most Responsible Provider (MRP), and Patient Service Manager(PSM) with consideration to consult Infection Protection and Control, Client Relations and Risk Management, Ethics, Aboriginal Health, Spiritual care and others based on clinical situation
5. Decision made following input, and consideration of risks to all parties.  
5a. Allow visit with restrictions in place e.g. length of visit, name of person permitted and PPE requirements and instruction, who will meet visitor and if escort needed.  
5b. Document rationale for declining visit including who was involved in decision making and notify patients/families.