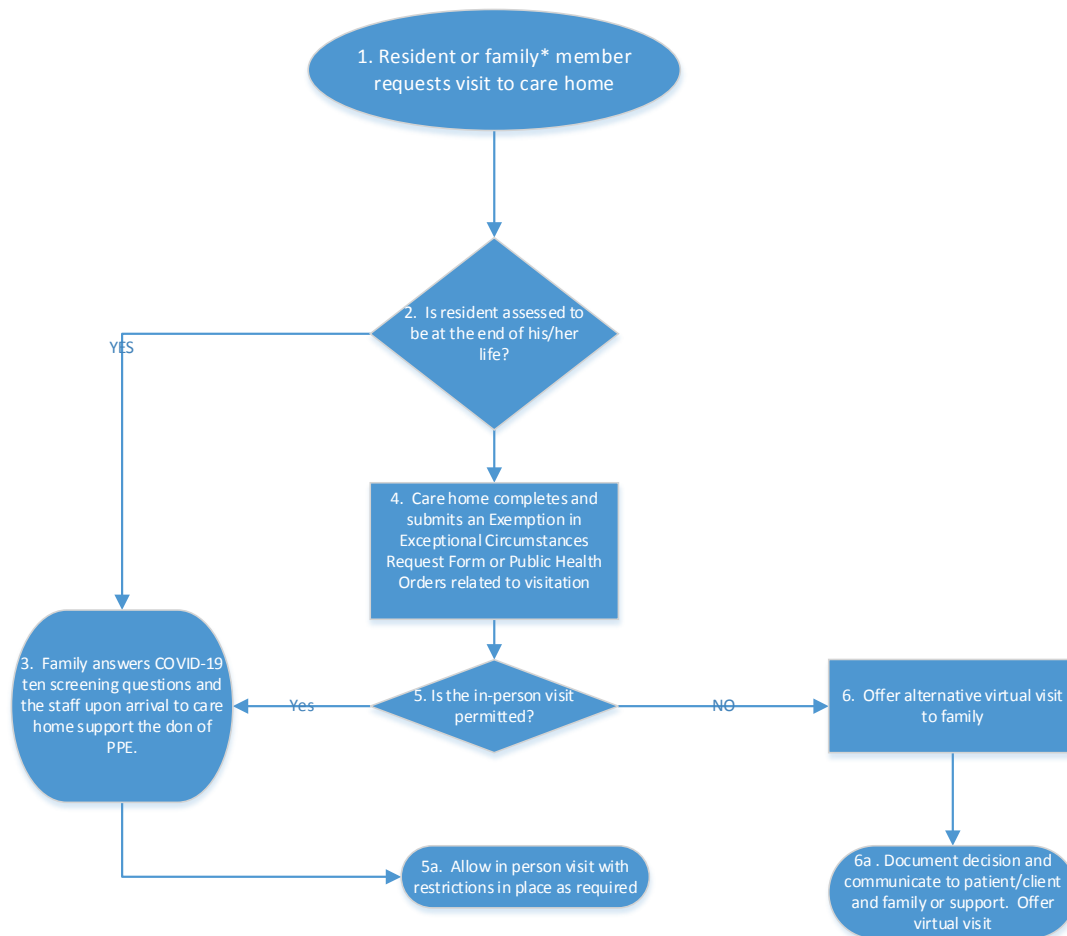


Patient Requests for Visitation during COVID-19 in LTC Care



\*Family may be a direct family member or it maybe a supportive individual and should be defined by the patient.

1. Resident or family member requests visit to care home.
2. Is resident assessed to be at the end of his/her life?
3. Family answers COVID-19 ten screening questions and if pass screening then staff assist family on arrival including donning of PPE and confirming any restrictions required for visit e.g. length of time
4. Care home completes and submits an Exemption in Exceptional Circumstances Request Form or follows Public Health Order related to visitation restrictions. Decision made following input, and consideration of risks to all parties.
5. Determine if the visit is permitted?
- 5a. Allow in person visit with restrictions in place as required e.g. length of time and PPE
6. Offer alternative virtual visit to family
- 6a. Document rationale for declining visit including who was involved in decision making and notify patients/families.